



SUPPLIER FAQs - June 21, 2021

1) What was the purpose of today's announcement?

- NCR and Cardtronics have completed the legal transaction to start bringing our two companies together. Cardtronics is now a wholly owned subsidiary of NCR.
- You can find a copy of the press release [here](#).
- Even though our two companies have achieved this important legal milestone, Cardtronics and NCR will continue operating as separate and operationally independent entities until we obtain all regulatory clearances and consents to begin integrating. Therefore, please continue to treat Cardtronics and NCR as separate and independent suppliers.
- We expect this to occur in the second half of the year.

2) Why does this transaction make sense?

- We believe our two companies will be better together due to our greater:
 - Solution and service portfolio
 - Geographic scope and scale
 - Investment in product innovation and operational excellence
 - Business capabilities and resources
 - Partnership portfolio and options
- Additionally, Cardtronics' Allpoint network is highly complementary to NCR's payments platform, enabling the combined company to seamlessly connect retail and bank customers while capitalizing on the banking industry's transition toward infrastructure outsourcing and branch rationalization.

3) How will this change in ownership impact me?

- We want to emphasize that nothing changes outside the ordinary course of business for you in the near term.
- While we are very excited about the combination, our top priority will be to operate independently of each other until we have approval to begin integrating.
- Once approved, we aim to make the transition as seamless as possible, which means keeping you informed throughout the process and giving you plenty of notice as we make changes.
- If you work with both NCR and Cardtronics, this means you may get separate communications until regulators approve us to begin the integration process.

4) Will my company contracts change?

- We will honor all existing contractual agreements per their terms and conditions.
- There may be updates required to legal terms for administrative and reporting reasons. We will let you know about this ahead of time and do our best to minimize any inconvenience.

5) Will there be any staffing changes that might affect me?

- There will be no immediate changes to your day-to-day contacts.
- We will give you plenty of advance notice if we make any staffing changes that may affect you. Our goal will be to ensure an effective and thorough handover.

6) **Whom do I call if I have a problem or concern?**

- If you have a specific problem or concern, please reach out to your Cardtronics account manager.
- We will update you as we have more information to share about integration.